

TROUBLESHOOTING GUIDE FOR STORMPROOF LIGHTERS

Problem	Possibly Causes	Solutions
Sparks but does not light	Incorrect type of fuel	Use quadruple refined butane (4x) or better
	Fuel level is too low	Refill fuel*
Low or erratic flame	Flame level is set too low	Locate the black flame adjustment knob on the bottom of the lighter. Turn counterclockwise in ¼ turn increments, testing in between adjustments, until problem is resolved.
		Flame level is set too high
No flame	Blocked fuel line	Locate gas inlet on bottom of lighter. Using a ballpoint pen, press down on the fill valve and release about half of the fuel.** Then, check to see if the lighter works. If the fuel line is still blocked, return for repair.
		Broken Piezo
	Old or missing coil	Return for repair.
Makes hissing sound	Fuel is leaking if one can hear gas escaping from the flame top or the gas inlet.	Return for repair.
Won't fill	Lighter cannot be filled due to a problem with the gas inlet.	Return for repair.

*After filling with butane gas and before igniting, allow gas temperature to equilibrate with mechanism temperature (gas is much colder) by holding in hand or letting lighter stand for 1-2 minutes.

**When draining lighter, point away and downward.

Warranty information for Stormproof Lighters:

- UST Brands, Inc. offers a two-year limited warranty of its Stormproof Lighters for mechanical defects that have not resulted from improper use of the product. Please refer to the owner's manual to determine proper operating instructions. Warranty does not apply to the outer finish; however, damage affecting the functionality of the casing is covered.

Lighters with original proof of purchase date may be returned within the warranty period (2 years) at no charge. Please email sales@ustbrands.com for warranty requests

Lighters with no proof of purchase, or beyond the warranty period may be returned for repair with a check or money order for \$25.