

TEKFIRE™ LIGHTER TROUBLESHOOTING GUIDE

PROBLEM	CAUSE	REMEDY
Arc turns off while pressing button.	Ten second time-out feature activated. NOTE: TekFire is equipped with a time-out feature for safety. It will turn off if the button is pressed down for more than 10 seconds.	Release button, wait 15 seconds, and try again.
Arc does not turn on.	1. Not pressing button down hard enough.	Press button down harder and hold.
	2. TekFire sometimes needs to build up charge before arc turns on, especially if battery is not fully charged.	Press and HOLD button for at least 3 seconds. Release button and repeat until arc turns on.
	3. TekFire is not fully charged.	Charge via USB cable until the indicator light changes from flashing red and stays a SOLID RED.
	4. The first time TekFire is charged, the indicator lighter on the button may give a faulty fully-charged solid red indication.	If lighter is new and never used, charge via USB cable the first time for at least three hours before first use even if the light is solid red.
	5. Miscellaneous build-up is preventing arc from starting.	Try to ignite the intended tinder, fuel, or a piece of paper even if the arc is not visible. <i>(An object placed between the electrodes will help start the arc.)</i>
	6. Static build-up is preventing arc from starting.	While pressing the ON button, touch a metal object (like a key or knife tip) to the base of black ceramic housing surrounding the electrodes. This will discharge the static build-up and allow the arc to start.
	7. Electrodes need cleaning.	Clean electrodes. CAUTION: To avoid electric shock or bum, DO NOT push electric arc button on while cleaning. To clear melted ParaTinder plastic residue from electrodes: Use a wooden toothpick or plastic knife to gently scrape clear. To clean carbon soot debris from electrodes: Use a cotton swab and alcohol and clean the electrodes. Allow electrodes to full dry before using lighter.
Red charging indicator light not working.	1. Bad USB cable or charging source.	Check USB cable and charging source with another device (cellphone, tablet, etc.). Change charging source or replace cable if not working.
	2. Electronics or battery are damaged.	Contact Customer Service.